



The State of New Hampshire  
**Department of Environmental Services**



**Robert R. Scott, Commissioner**

August 17, 2023

Via email to [dcampbell@raymondnh.gov](mailto:dcampbell@raymondnh.gov)

D. Scott Campbell, Chair  
Select Board  
Town of Raymond  
4 Epping Street  
Raymond, NH 03077

**NOTICE OF VIOLATION**  
**Immediate Action Requested**

Subject: **Proposed Prohibition on New Water Service Connections**  
Source Water Capacity Significant Deficiency  
Raymond Water Department, PWS# 1971010

Dear Mr. Campbell,

On March 15, 2023, the New Hampshire Department of Environmental Services (NHDES) sent a letter to the Town of Raymond regarding the water supply and demand analysis dated February 23, 2023, that was prepared by Underwood Engineers for the Raymond Water Department. In their analysis the engineers identified that the source capacity of the water system does not meet the current and future water demands required by Env-Dw 404.01(h) Design Standards for Large Community Water Systems. In its letter, NHDES requested that a Corrective Action Plan (CAP) with the proposed steps and timeline to address the source capacity deficiency be submitted by May 15, 2023. To date, NHDES has no record of receiving a CAP from Raymond to address this issue.

As the water system owner, the Town of Raymond is required to evaluate the water system for adequate supply to meet the obligations of its customers by Env-Dw 503.18 Evaluation of Water Supply Adequacy Required and address water supply inadequacies by Env-Dw 503.19 Short-Term Water Supply Inadequacies and Env 503.20 Long-Term Water Supply Inadequacies. Without an adequate water supply capacity that meets the requirements of Env-Dw 404.01(h), the Town is in violation of state drinking water requirements that ensure water systems will have an adequate quantity and quality of water. **NHDES recommends that the town refrain from approving any new water service connections until the existing violation has been corrected.** This proposal includes any water service connection applications (including Planning Board approvals) that were previously approved without proper due diligence by the town and without approval by NHDES in accordance with Env-Dw 404.02 Submission of Construction Proposals. NHDES requests that the town submit a CAP with the proposed steps and timeline to address the source capacity deficiency by August 31, 2023. If the department does not receive a CAP from Raymond this month, I will be recommending that NHDES consider more formal enforcement action.

Thank you for your prompt attention to this matter. If you have any questions or comments, please contact me at [Brandon.M.Kernen@des.nh.gov](mailto:Brandon.M.Kernen@des.nh.gov) or Jen Mates at (603) 559-0028 or [Jennifer.S.Mates@des.nh.gov](mailto:Jennifer.S.Mates@des.nh.gov).

Sincerely,

Brandon Kern, P.G. / Administrator  
Drinking Water and Groundwater Bureau

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